

CITY OF NORTH AUGUSTA FINANCE DEPARTMENT

UTILITIES SERVICE FEE POLICY

Effective January 10, 2016

There will be a \$7.00 late penalty added to any balance not paid by the due date.

***The City is not responsible for the US Postal Service and cannot be held accountable for payments in transit.**

If water service is scheduled for disconnection due to nonpayment, the past due balance and a \$25.00 service fee must be paid in the office to have the service reinstated.

If the service is restored after normal business hours, customer must sign an after-hours agreement to pay the past due balance and \$50.00 service fee in the office by 10 a.m. of the next business day.

If payment is made online please call Customer Service at 441-4219 to have the water restored.

There is a \$30.00 fee for checks returned by the bank.